



## Reverse Osmosis Undersink Kit Specific Warranty

**All FSA Filter Kits designed for Undersink installation are subject to a conditional 'Lifetime Warranty'.**

### **Warranty**

Filter Systems Australia (FSA) warrants each new product to be free from defects in material and workmanship for a period of 1 year from date of tax invoice issued by FSA. During this 12-month period FSA may cover freight expenses for a faulty item. After this 12-month period elapses, it is the responsibility of the buyer to arrange freight and cover expenses to return the item to FSA. Any damage that occurs to items during this transit is not the responsibility of FSA.

Filter Systems Australia's exclusive obligation under this Warranty is, at FSA's own option, to either repair or replace the Product, once FSA has deemed that the Product is defective.

**Filter Systems Australia will not cover any labour charge incurred by the buyer for the replacement or repair of any product.**

This warranty applies only to the original retail purchaser of the product – Non-Transferable.

This warranty does not cover any product that is relocated from the site of its original installation.

All replaced or exchanged parts taken out under this warranty become the property of Filter Systems Australia.

### **Qualification for Warranty**

As per Australian Plumbing Codes, all systems must be installed by a qualified plumber. The buyer is responsible for keeping record and proof of installation in the form of an invoice and/or receipt.

Filter systems must be maintained as per FSA recommendations including the use of replacement filters, fittings and components supplied by FSA. Failure to maintain the filtration system using FSA approved products may void warranty.

Filtration systems must be fitted with the supplied Pressure Limiting device to limit the pressure to 500 kPa or lower.

FSA does not take responsibility for retaining customer records, it is the buyer's responsibility to retain all tax invoices from the original sale and ongoing maintenance purchases as proof of upkeep on the system.

### **Limited Warranty**

Due to the many working parts of Undersink RO Water Filters, there are some components that fall under 'regular wear and tear' which are not covered under a 'lifetime warranty'.

Items including but not limited to; Valves, Taps, Seals, Adaptors, Tanks and Fittings are subject to a 2-year warranty from date of invoice.

Please refer to the product listing to see the recommended replacement times for valves and other components.

## **'Lifetime Warranty'**

This warranty covers the following components in Undersink Reverse Osmosis Filter Kits:

- GT8-0S      10" x 2.5" Filter Housings
- GT8-31      Reverse Osmosis Membrane Housing

In the event of a housing failure in the form of a crack, leak or rupture to one of the above components that is not deemed to be an external cause (e.g. impact, freezing, neglect or if installation is not done by a qualified plumber), FSA will replace the component(s) under a 'Lifetime Warranty' if the buyer has followed all things outlined in 'Qualification for Warranty'.

If this warranty claim happens outside the initial 12-month period, the buyer is responsible for the freight as per the previously stated 'Warranty'.

For further Warranty Terms & Conditions, please view our full warranty as outlined on our website. This can be found in the below link.

{Link to Warranty Page on Website}

